



## WINE DRIVE / WINE WALK TERMS & CONDITIONS

### Bookings

1. The Waterford Estate Wine Drive and Wine Walk are exclusive experiences, a minimum of 7 days pre-booking is required.
2. Bookings are only confirmed when confirmed in writing by a Waterford Estate staff member, subject to payment of a deposit.
3. On confirmation of booking an invoice will be sent for the deposit to be paid, payment of which will guarantee the booking.
4. When you book on behalf of a third person you will be the designated contact person and are responsible for making the payment.

### Cancellations

5. You also agree to keep Waterford Estate informed of any changes to your booking.
6. Should your reservation be cancelled within 5 days from your appointment, your deposit will be forfeited as we order in all our snacks a week in advance. Cancellations more than 5 days prior to the bookings will be refunded in full.
7. All outside experiences are weather dependent. Should the weather conditions prevent us from hosting a safe and enjoyable experience, you will be hosted for an exclusive tasting in either our Cathedral (wine cellar) or the Library Tasting Room.

### Special Requirements

8. Any special requirements must be disclosed to Waterford Estate at the time of booking. We will use reasonable efforts to accommodate special requirements or requests but this may not always be possible given the nature of our experiences.
9. All food allergies and dietary restrictions must be disclosed at the time of booking but we cannot guarantee that all dietary needs or restrictions can be accommodated.

### Preparation

10. Guests are advised to wear comfortable clothing that will allow you to climb onto and out of our vehicle (safari seating) with ease.
11. For the Wine Walk guests are reminded to wear comfortable (hiking) shoes and advised to wear long pants.
12. Remember to bring a hat and sunscreen for either experience.





13. Our Wine Walk is an active experience and some level of fitness is required for an enjoyable experience.
14. The Wine Drive and Wine Walk may be inaccessible to you if your mobility is limited in any way.
15. You agree to complete the disclaimer forms before the start of your experience.

#### **Minors**

16. Children are welcome to partake in our experiences, but you are herewith reminded that our Wine Drive vehicle does not have child safety seating, nor does it have provision to install your own. For Wine Walks your child should be able to walk the distance unassisted, some uphill walking is part of the trail.
17. Children on bookings are the responsibility of their accompanying adults, we are unable to offer care services or chaperoning for minors.
18. Our Estate is a designated conservation area and you are reminded to only leave foot tracks and take memories.

#### **Insurance**

19. You acknowledge that a limited amount of risk may exist in these outdoor activities. Whilst we have adequate public liability insurance in place, you are required to have your own insurances before commencing our Wine Walk or Wine Drive.

#### **Force Majeure**

20. Waterford Estate or any of its partners, directors or employees will not be liable in any way for death, bodily injury, illness, damage, delay or other loss or detriment to person or property, or financial costs both direct and indirect incurred, or for the Estate's failure to commence, perform or complete any duty owed to you if such death, delay, bodily injury (including emotional distress or injury), illness, damage or other loss or detriment to person or property is caused by Act of God, war or war like operations, mechanical breakdowns, terrorist activities or threat thereof, civil commotions, labor difficulties, interference by authorities, political disturbance, howsoever and where so ever any of the same may arise or be caused, riot, insurrection and government restraint, fire, extreme weather or any other cause whatsoever beyond the reasonable control of Waterford Estate; or an event which, even with all due care, could not have been foreseen, any and all of which, individually and collectively, constitute "Force Majeure".





### **Responsible Behaviour**

21. Waterford Estate encourages responsible drinking and driving practice and recommends you make use of a designated driver or that you use a reputable taxi service.

22. No alcohol served to under 18's.

23. Smoking in designated areas only.

These Terms and Conditions may be amended from time to time and any such amendments will be posted on our website. An up to date copy may also be requested in writing from our cellar door team.

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